

Roberts Homes North Wales Ltd

Annual Return 2025/2026

The Annual Return is an online form that registered adults and children's services providers are legally required to complete each year under the [Regulations and Inspection of Social Care \(Wales\) Act 2016 \(RISCA\)](#). The purpose of Annual Returns is to provide the public with comprehensive, comparable and robust information on the quality of care and support services.

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Provider summary

The provider was registered on:	15/03/2019
The following lists the provider conditions:	There are no conditions associated to the provider

Training and workforce planning arrangements

Arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider.	All training is recorded on a matrix to ensure it is completed regularly, training is identified for staff during supervisions, appraisals, staff meetings and observations. the number of annual training courses staff are expected to complete has been reduced, this supports staff to complete it in a timely manner, this is reflected on the matrix. face to face train a trainers now deliver first aid, manual handling and dementia training to all staff.
Arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider.	staff recruitment has been achieved with the aid of advertising platforms such as indeed, and overseas sponsorship. staff are supported through regular supervisions and team meetings to promote retention.

Regulated services delivered by this provider

Service name	Service type	Type of care
Llangollen Fechan	Care Home Service	Adults With Nursing
Valley Lodge	Care Home Service	Adults With Nursing
Llanrhaeadr Hall	Care Home Service	Adults Without Nursing

Service: Llangollen Fechan

Service summary

Service Type	Care Home Service
Type of Care	Adults With Nursing
Approval Date	15/03/2019
Maximum number of places	87
Service Conditions	• A maximum of 87 individuals can be accommodated at this service. • Roberts Homes North Wales Ltd is registered to provide a Care Home Service at Llangollen Fechan, Holyhead Road, Llangollen, LL20 7PR • The responsible individual for this service is Ian Roberts.
How many people in total did the service provide care and support to during the last financial year?	99

Service management

Responsible Individual(s)	Ian Roberts
Manager(s)	Ashley Davies

Service contact details

Service Telephone Number	01978861551
Service Contact Email Address	llanfechan@robertshomes.co.uk

Languages used at the service

What is the main language through which the service is provided?	Both
Other languages used in the provision of the service	There are no other languages used at the service
Non-verbal communication methods used at the service	• Visual Communication using Symbols/Pictures (e.g. Communication Board, Picture Cards) • Writing (Paper / Whiteboards) • Non-formal communication (e.g. body language, facial expressions) • Objects of reference

Service facilities and accommodation

• Activities room (Art, Music, Games, Computers, etc.) • Close to local shops / amenities • Garden(s) • Hairdressing / beauty services • Internet access • Laundry service • Lifts • Number of bathrooms with assisted bathing facilities: 1 • Number of bedrooms with en-suite facilities: 87 • Number of communal lounges: 6 • Number of dining rooms: 5 • Number of shared bedrooms: 0 • Number of single bedrooms: 87 • Outdoor seating / entertainment area • Pet friendly (or by arrangement) • Phone point • Quiet areas • Residents' kitchenette / communal kitchen • Sensory areas • Stairlift • TV point • Wheelchair access • Wildlife / domesticated animals
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Engagement with people using the service

Regular service user meetings, family meetings complaints policy is clearly displayed in the main entrance feedback and complaints forms readily available for all visitors

Compliance and quality statement

Inspected - Delivering Quality Care

During the reporting period, Care Inspectorate Wales visited our service. We're proud their findings show we provide safe, effective, and supportive care for the people who use our services, meeting the required standards under section 27(1) of the Regulation and Inspection of Social Care (Wales) Act 2016.

We also carry out regular reviews to make sure the care and support we offer continues to meet people's needs and helps them achieve positive outcomes.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£804.64
The maximum weekly fee payable during the last financial year?	£1250.00

Complaints processed by the service

Total number of formal complaints made during the last financial year	2
Number of active complaints outstanding	0
Number of complaints upheld	2
Number of complaints partially upheld	0
Number of complaints not upheld	0

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	2
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	1	0
Supervisory Staff (not providing direct care)	2	0
Registered Nurse (1+ Years in Practice)	4	0
Senior Care Worker	8	0
Care Worker	35	0
Domestic staff	14	0
Catering staff	9	0
Other Staff	5	0

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Supervisory Staff (not providing direct care)	Working towards all staff completing	Working towards all staff completing
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	Working towards all staff completing
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Supervisory Staff (not providing direct care)	Working towards all staff completing	Working towards all staff completing
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Supervisory Staff (not providing direct care)	Working towards all staff completing	Working towards all staff completing
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Supervisory Staff (not providing direct care)	Working towards all staff completing	Working towards all staff completing
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Supervisory Staff (not providing direct care)	Working towards all staff completing	Working towards all staff completing
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	1	0	0
Supervisory Staff (not providing direct care)	2	0	0
Registered Nurse (1+ Years in Practice)	4	0	0
Senior Care Worker	8	0	0
Care Worker	35	0	0
Domestic staff	14	0	0
Catering staff	9	0	0
Other Staff	5	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Supervisory Staff (not providing direct care)	0	0
Registered Nurse (1+ Years in Practice)	0	0
Senior Care Worker	0	0
Care Worker	0	0
Domestic staff	0	0
Catering staff	0	0
Other Staff	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Deputy Manager	1	0
Supervisory Staff (not providing direct care)	2	0
Registered Nurse (1+ Years in Practice)	4	0
Senior Care Worker	8	0
Care Worker	33	2
Domestic staff	10	4
Catering staff	9	0
Other Staff	2	3

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	1	0
Deputy Manager	1	0
Supervisory Staff (not providing direct care)	1	0
Registered Nurse (1+ Years in Practice)	4	0
Senior Care Worker	8	0
Care Worker	35	0
Domestic staff	0	0
Catering staff	3	0
Other Staff	5	0

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Deputy Manager	0	0
Supervisory Staff (not providing direct care)	1	0
Registered Nurse (1+ Years in Practice)	0	0
Senior Care Worker	0	0
Care Worker	0	0
Domestic staff	0	14
Catering staff	0	0
Other Staff	0	0

Typical shift patterns

Role type	Typical shift patterns
Registered Nurse (1+ Years in Practice)	12 hour
Senior Care Worker	12 hour
Care Worker	12 hours

Service: Valley Lodge

Service summary

Service Type	Care Home Service
Type of Care	Adults With Nursing
Approval Date	15/03/2019
Maximum number of places	34
Service Conditions	• A maximum of 34 individuals can be accommodated at this service • Roberts Homes North Wales Ltd is registered to provide a Care Home Service at Valley Lodge, Llanarmon Road, Llanferres, Mold, CH7 5TA • The responsible individual for this service is Ian Roberts
How many people in total did the service provide care and support to during the last financial year?	41

Service management

Responsible Individual(s)	Ian Roberts
Manager(s)	Danielle Worthy

Service contact details

Service Telephone Number	01824780641
Service Contact Email Address	valleylodge@robertshomes.co.uk

Languages used at the service

What is the main language through which the service is provided?	Both
Other languages used in the provision of the service	There are no other languages used at the service
Non-verbal communication methods used at the service	• Picture Exchange Communication System (PECS) • Visual Communication using Symbols/Pictures (e.g. Communication Board, Picture Cards) • Non-formal communication (e.g. body language, facial expressions) • Writing (Paper / Whiteboards)

Service facilities and accommodation

• Activities room (Art, Music, Games, Computers, etc.) • Bar / Café • Garden(s) • Hairdressing / beauty services • Internet access • Laundry service • Lifts • Number of bathrooms with assisted bathing facilities: 2 • Number of bedrooms with en-suite facilities: 25 • Number of communal lounges: 4 • Number of dining rooms: 0 • Number of shared bedrooms: 0 • Number of single bedrooms: 34 • On-site parking • Outdoor seating / entertainment area • Pet friendly (or by arrangement) • Phone point • Quiet areas • TV point • Wheelchair access
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Engagement with people using the service

Regular family meetings are held to obtain feedback, complaints policy is clearly displayed in the main entrance.

Compliance and quality statement

Inspected - Delivering Quality Care

During the reporting period, Care Inspectorate Wales visited our service. We're proud their findings show we provide safe, effective, and supportive care for the people who use our services, meeting the required standards under section 27(1) of the Regulation and Inspection of Social Care (Wales) Act 2016.

We also carry out regular reviews to make sure the care and support we offer continues to meet people's needs and helps them achieve positive outcomes.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£804.64
The maximum weekly fee payable during the last financial year?	£14635.35

Complaints processed by the service

Total number of formal complaints made during the last financial year	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	2
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	1	0
Registered Nurse (1+ Years in Practice)	6	0
Senior Care Worker	4	0
Care Worker	17	2
Domestic staff	6	0
Catering staff	3	0
Other Staff	1	0

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	Working towards all staff completing
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	1	0	0
Registered Nurse (1+ Years in Practice)	6	0	0
Senior Care Worker	4	0	0
Care Worker	17	0	0
Domestic staff	6	0	0
Catering staff	3	0	0
Other Staff	1	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Registered Nurse (1+ Years in Practice)	0	0
Senior Care Worker	0	0
Care Worker	0	0
Domestic staff	0	0
Catering staff	0	0
Other Staff	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Deputy Manager	1	0
Registered Nurse (1+ Years in Practice)	3	3
Senior Care Worker	4	0
Care Worker	14	3
Domestic staff	0	6
Catering staff	3	0
Other Staff	1	0

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	1	0
Deputy Manager	0	0
Registered Nurse (1+ Years in Practice)	0	0
Senior Care Worker	4	0
Care Worker	11	6
Domestic staff	0	0
Catering staff	0	0
Other Staff	0	0

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Deputy Manager	1	0
Registered Nurse (1+ Years in Practice)	6	0
Senior Care Worker	0	0
Care Worker	0	0
Domestic staff	0	6
Catering staff	0	3
Other Staff	0	1

Typical shift patterns

Role type	Typical shift patterns
Registered Nurse (1+ Years in Practice)	8am - 8pm and 8pm-8am one nurse per shift
Senior Care Worker	8am-9pm and 8pm-8am one senior each shift
Care Worker	8am-8pm and 8pm-8am 11 care staff in 24 hour period including a senior (7 x care worker days) (4 x care worker nights) plus additional one to one support x 8 per day shift and 6 per night shift

Service: Llanrhaeadr Hall

Service summary

Service Type	Care Home Service
Type of Care	Adults Without Nursing
Approval Date	18/03/2019
Maximum number of places	39
Service Conditions	• A maximum of 39 individuals can be accommodated at this service • Roberts Homes North Wales Ltd is registered to provide a Care Home Service at Llanrhaeadr Hall, Llanrhaeadr, Denbigh, LL16 4NL • The responsible individual for this service is Ian Roberts
How many people in total did the service provide care and support to during the last financial year?	55

Service management

Responsible Individual(s)	Ian Roberts
Manager(s)	Sian Davies

Service contact details

Service Telephone Number	01745890313
Service Contact Email Address	llanhall@robertshomes.co.uk

Languages used at the service

What is the main language through which the service is provided?	Both
Other languages used in the provision of the service	There are no other languages used at the service
Non-verbal communication methods used at the service	• Writing (Paper / Whiteboards) • Non-formal communication (e.g. body language, facial expressions) • Visual Communication using Symbols/Pictures (e.g. Communication Board, Picture Cards)

Service facilities and accommodation

• Activities room (Art, Music, Games, Computers, etc.) • Bar / Café • Close to local shops / amenities • Garden(s) • Hairdressing / beauty services • Internet access • Laundry service • Library • Lifts • Near public transport • Number of bathrooms with assisted bathing facilities: 2 • Number of bedrooms with en-suite facilities: 13 • Number of communal lounges: 5 • Number of dining rooms: 3 • Number of shared bedrooms: 2 • Number of single bedrooms: 35 • On-site parking • Outdoor seating / entertainment area • Pet friendly (or by arrangement) • Phone point • Quiet areas • Sensory areas • TV point • Wheelchair access

Engagement with people using the service

regular service meetings, family / next of kin meetings complaints is visibly displayed in the main entrance feedback and complaints forms actively available upon entrance

Compliance and quality statement

Not Inspected - Strong Internal Checks

Although we were not inspected by Care Inspectorate Wales during the reporting period, we regularly review the care and support we provide. These reviews give us confidence people are receiving safe, person-centred care which meets their needs and supports their wellbeing.

We are confident our service meets the standards set out under section 27(1) of the 2016 Act.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£804.64
The maximum weekly fee payable during the last financial year?	£1250.00

Complaints processed by the service

Total number of formal complaints made during the last financial year	2
Number of active complaints outstanding	0
Number of complaints upheld	2
Number of complaints partially upheld	0
Number of complaints not upheld	0

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	0
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	1	0
Supervisory Staff (not providing direct care)	1	0
Senior Care Worker	8	0
Care Worker	16	0
Domestic staff	7	0
Catering staff	4	0
Other Staff	2	0

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Supervisory Staff (not providing direct care)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	Working towards all staff completing	Working towards all staff completing

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Supervisory Staff (not providing direct care)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	Working towards all staff completing	Working towards all staff completing

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Supervisory Staff (not providing direct care)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	Working towards all staff completing	Working towards all staff completing

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Supervisory Staff (not providing direct care)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	Working towards all staff completing	Working towards all staff completing

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Supervisory Staff (not providing direct care)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	Working towards all staff completing	Working towards all staff completing

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	1	0	0
Supervisory Staff (not providing direct care)	1	0	0
Senior Care Worker	8	0	0
Care Worker	15	0	0
Domestic staff	7	0	0
Catering staff	4	0	0
Other Staff	2	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Supervisory Staff (not providing direct care)	0	0
Senior Care Worker	0	0
Care Worker	1	0
Domestic staff	0	0
Catering staff	0	0
Other Staff	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Deputy Manager	1	0
Supervisory Staff (not providing direct care)	1	0
Senior Care Worker	6	2
Care Worker	10	6
Domestic staff	6	1
Catering staff	3	1
Other Staff	0	2

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	0	0
Deputy Manager	1	0
Supervisory Staff (not providing direct care)	0	0
Senior Care Worker	3	5
Care Worker	10	6
Domestic staff	0	0
Catering staff	0	0
Other Staff	0	0

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	1	0
Deputy Manager	0	0
Supervisory Staff (not providing direct care)	1	0
Senior Care Worker	0	0
Care Worker	0	0
Domestic staff	0	7
Catering staff	0	4
Other Staff	0	2

Typical shift patterns

Role type	Typical shift patterns
Senior Care Worker	Dayshift 8.00 AM to 8.00 PM - 7 Seniors Nightshift 8.00 PM to 8.00 AM - 1 Senior
Care Worker	Dayshift 8.00 AM to 8.00 PM - 10 carers Nightshift 8.00 PM to 8.00 AM - 6 carers